

# <u>Install guide for (2015-2017 Jeep Grand Cherokee WK Mopar Factory Backup Rear Camera Kit)</u>

Before you begin, make sure to checkout our install video. We spend a good amount of time getting these videos just right so that they will be a helpful guide.

# **Pre-Wired Installation Guide**

#### Part lists

- Jeep Exterior Panel (C-PANWK-X9)
- Backup Camera (C-CAMFWK)
- Screws (C-SRW-SWC)
- Genie Programmer (C-RVC)



### <u>Tools required for installation, socket sizes & whatnot.</u>

- Light Source
- Pry Tool
- Flathead Screwdriver
- 10mm Wrench/Socket
- Needle Nose Pliers

**Skill Level:** 2

Time Investment: 1-2 hours





**Step 1:** Open the back tailgate and use your pry tool to remove the inner panel.



**Step 2:** Disconnect the two connections to the panel. Push the locking tab over to disengage the connection.



**Step 3:** You can now see the connector for the backup camera. Look for the two green wires. This is a strong indicator you are pre-wired for backup camera.

Note: The presence of the two green wires does NOT mean you're pre-wired. It just means it's a higher probability.

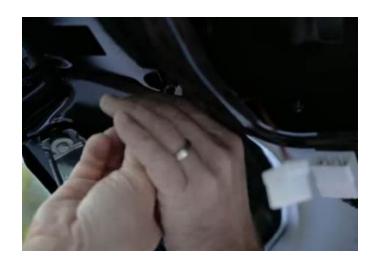




**Step 4:** There are four black 10mm nuts on each taillight that need to be removed.



**Step 5:** There are eight silver 10mm nuts between the taillights that need to be removed as they're holding the exterior panel on.



**Step 6:** There are two push clips that need to be removed by both taillights.





**Step 7:** Disconnect both taillights, remove them and place them carefully off to the side.

Note: Pull the red locking tab to unlock the connector, it will pull free after that.



**Step 8:** You can now push in the tab on the inner part of the taillight to release the taillight.

Note: Sometimes you need to use a pry tool on the outer edge of the taillight after pushing the tab in to get the taillight to release.



**Step 9:** Time to remove the factory panel from the rear of the vehicle. Use some needle nose pliers to pinch the white tab that is left holding the panel in place.



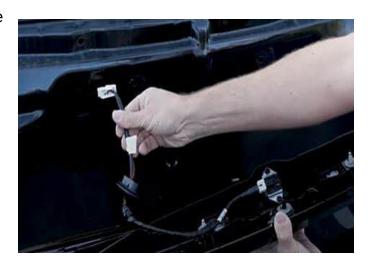


**Step 10:** Remove the rubber grommet and pull the factory harness through that you had unplugged earlier on Step 3.



**Step 11:** Take the new camera panel, slide in the white connector in the hold you just pulled the old one out of, push till you hear the small white clip snap into place.

Note: Make sure rubber grommet is securely in place to avoid any leaks.



**Step 12:** Make the connection for the rear view camera.

Note: If you aren't 100% you are pre-wired. Now is the time to use the genie and check if the camera is working. Skip to **Step 20**.





**Step 13:** Install the taillights back into place. You'll hear them click into place.



**Step 14:** Make the two connections to the taillights.

Note: Remember to put the red locking tab down once the taillight is plugged in.



**Step 15:** Install the four black 10mm nuts on each taillight.





**Step 16:** Push in the two push clips by each taillight.



**Step 17:** Install the eight silver 10mm nuts between the taillights.



**Step 18:** Now take your rear trim panel for the tailgate and plug in the two connections.





**Step 19:** Push the rear trim panel into place. You'll hear its clips engage.

Note: Work your way around the rear trim panel's edges to engage all clips.



**Step 20:** It's time to use the genie to program the vehicle for the new upgrade.

- I. Put vehicle into the run position.
- II. Wait 1 minute after putting the vehicle into run to plug in the genie programmer.
- III. The genie once plugged in will flash blue as it tries to program.
- IV. The genie will turn a solid green light once programming was completed successfully, programming can take 1-3 minutes long.



- V. Remove the genie and give the vehicle a sleep cycle.
- VI. Test out your new upgrade.
- VII. Enjoy!





**Step 21:** Enjoy your purchase and again thank you for choosing Infotainment.com for your upgrades.



# **Things To Know**

- Use our <u>VIN Decoder</u> tool to know exactly what color your Grand Cherokee is.
   Enter your 17-digit VIN in the "Window Sticker" section and click "Generate PDF."
   You'll see the exterior color on the upper left-hand corner of the screen.
- For all 2014 and about 60% of 2015 (If not more) Grand Cherokees are not fully
  pre-wired for the kit without the use of our custom wiring harness. You will need
  to install our C-INTCAMF-WK from the white connector on the OEM Camera to
  the rear of the radio. Once done the camera will work the exactly the same as
  OEM installed backup camera.
- For all 2014 and about 60% of 2015 (If not more) Grand Cherokees are not fully pre-wired for the kit and want an alternative to this OEM backup camera then <u>CLICK HERE</u> for the alternative solution.
- Photos of the factory radio in this advertisement are for display purposes only. If you would like to upgrade to a new factory radio, use our year/make/model search or contact our sales department for expert advice.



## **Return Policy/Warranty Terms**

### Infotainment.com 30-Day Return Policy:

Infotainment.com offers hassle free returns within 30 days from the date-of-delivery for a full refund unless otherwise stated on the product advertisement (such as a custom or special order item). The customer may choose to cancel their order prior to shipping or fulfillment without penalty. If the customer's order or package sustained physical damage it must be reported to Infotainment.com within 7 days of arrival. A 15% restock fee will apply to all returns unless the returned item(s) have been deemed defective by Infotainment.com after full inspection, in this case a restocking fee will not be assessed.

To initiate a return, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 30 days from the date-of-delivery. The representative will issue a Return Merchandise Authorization (RMA) number, which is required to process your return. A copy of a completed RMA form must be included with the return shipment to expedite the process. The return must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

Customers are responsible for all return shipping charges unless they receive the wrong product or a defective item. It is recommended that the customer utilizes signature confirmation and/or insurance when shipping an item to Infotainment.com. Infotainment.com will not be responsible for lost or damaged packages. Only the signature of an Infotainment.com employee will suffice as proof of delivery. A pre-paid return shipping label may be requested by the customer (located within the continental U.S) at the cost of \$15.00 to be deducted from the total refund amount. Customers located outside the United States will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com.

Returns will be processed within ten (10) business days of receipt (not including weekends, holidays, and the day the package is delivered). Refunds will be issued back to the original form of payment. If the original form of payment is no longer valid the refund will be issued as store credit. Infotainment.com reserves the right to reject or impose additional charges for replacement of a return if there is damage, missing



components, excessive use/wear, a different serial number from when originally shipped, etc. If the customer's return has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update. This return policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the return policy and procedures at any time without notification.

#### Infotainment.com Retail 90-Day Warranty Policy:

Infotainment.com offers hassle free technical support and warranty claims on all products within 90 days from the date-of-delivery. Physical damage to an item received must be reported within 7 days of arrival.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 90 days from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are packaged securely to prevent damage in shipping transit. Infotainment.com will not be responsible for damaged item(s) due to poor packaging.

Warranty claims will be processed within five (5) business days of receipt (not including weekends, holidays, and the day the package is delivered). An Infotainment.com technician reserves the right to determine whether the troubled product requires a simple repair or a full replacement. Once the issue is resolved, a tracking number will be immediately provided to the customer when the repaired or replacement item is shipped



therefore ending the warranty claim. Infotainment.com reserves the right to reject or impose additional charges for warranty claims if there is damage, missing components, excessive use/wear, a different serial number from when originally shipped, etc. Infotainment.com will allow up to two (2) claims per order before it is determined the item(s) will not work in the customer's vehicle. If the customer's warranty claim has not been processed within 3 weeks of arrival the customer is advised to contact the customer service department for an update.

This warranty policy is null & void if product(s) have been tampered with or modified. Infotainment.com is not responsible for professional fees related to installation, removal or re-installation of any product. Infotainment.com reserves the right to change or amend the warranty policy and procedures at any time without notification.

#### **Infotainment.com Extended 1-Year Warranty Policy:**

Infotainment.com offers hassle free technical support and warranty claims on all products within 1 year from the date-of-delivery to retail customers who opt for the extended warranty coverage upon checkout. This policy also applies to all registered Infotainment.com wholesale accounts. Furthermore, franchise automobile dealers are granted additional coverage for their customers to match the vehicle's 3 year / 36,000 mile bumper-to-bumper manufacturer's warranty.

To initiate a warranty claim, the customer is required to contact the customer service department by phone, live chat, or via the online ticket system at anytime within 1 year from the date-of-delivery. The representative will assist the customer with technical support and step-by-step troubleshooting procedures to resolve any issue or concern. If it is determined that the product(s) must be sent back for repair or exchange the representative will issue a Return Merchandise Authorization (RMA) number, which is required to process the warranty claim. A copy of a completed RMA form must be included with the return shipment to expedite the process. The item(s) must be shipped within 7 days of the RMA issuance. Infotainment.com reserves the right to refuse any package returned to them without authorization or process could be delayed over 30 days.

A pre-paid return shipping label will be issued by the customer service representative for customers located within the continental U.S. only. Customers located outside the U.S. will be responsible for all incurred shipping charges and customs duty/tax fees to or from Infotainment.com. Customers are fully responsible to ensure the item(s) are



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