

Heat Screen Installation Instructions

RUI

STEP 1: Clean area thoroughly by removing dirt and debris. Use a degreaser to make sure surface is clean and free of oils, grease and grime.

STEP 2: It helps to make a template out of paper or cardboard of the area you would like to protect.

STEP 3: Transfer the template to the Heat Screen and cut out shape with scissors.

STEP 4: Apply Heat Screen by pulling back a small portion of the release liner and press material into place.

STEP 5: Once Heat Screen is in the proper place, slowly pull back the release liner and press material firmly onto the surface

TIP: Use an installation roller where possible to roll the material and to ensure a good bond.

Design Engineering, Inc. thanks you for your purchase!

We proudly produce exceptional quality heat and sound control products for the performance racing industry, powersports, marine, and RV markets. You can trust DEI products to solve your heat and sound control issues. If you have any issues, contact us right away.

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Design Engineering, Inc (DEI) believes in maintaining a high level of customer service and satisfaction.

DEI warrants to the original retail purchaser with proof of purchase for warranty determination that its products are free from defects in material and workmanship while purchaser owns the vehicle upon which such product(s) were originally installed. DEI's obligation under this warranty shall be limited to the repair or replacement of parts that are determined by DEI to be defective, or refund of the products original purchase price, at DEI's option, of the alleged defective product. We pledge that if at any time you encounter a problem with our products, we will strive to correct the problem in the most timely and efficient way possible, subject to the terms, conditions, and Limitations contained herein.

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DEI makes no warranty for products installed on vehicles used for race or competition purposes.

To make a claim under this warranty or receive service, purchaser must first return alleged defective product to place of purchase for warranty determination within thirty (30) days after purchase. In the event purchaser does not receive satisfaction from the original place of purchase, purchaser must contact DEI and request product return instructions. After receiving an assigned Return Good Authorization number, purchaser must return alleged defective product prepaid along with original dated proof of purchase sales receipt and a written description of problem to DEI (address below).

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For all items purchased directly through the DEI website, you may return most new, unopened items within 30 days of delivery for a full refund. We'll also pay the return shipping costs if the return is a result of our error (you received an incorrect or defective item, etc.). Items with custom cut patterns and/or custom cut lengths of material cannot be returned. Clearance or discontinued items cannot be returned.

You should expect to receive your refund within four weeks of giving your package to the return shipper, however, in many cases you will receive a refund more quickly. This time period includes the transit time for us to receive your return from the shipper (5 to 10 business days), the time it takes us to process your return once we receive it (3 to 5 business days), and the time it takes your bank to process our refund request (5 to 10 business days).

If you need to return an item the was purchased directly through the DEI website, please <u>Contact Us</u> with your DEI website order number and details about the product you would like to return. We will respond quickly with instructions for how to return items from your DEI website order.